

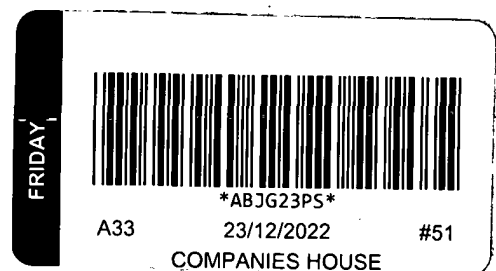
THE QUALITY COMPANY LIMITED

Registered No: 12591280

DIRECTORS' REPORT AND FINANCIAL STATEMENTS

FOR THE YEAR ENDED

31 MARCH, 2022



THE QUALITY COMPANY LIMITED

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THE QUALITY COMPANY LIMITED

INTRODUCTION

**These papers tell readers what the company has been doing
between April, 2021 and March, 2022.**

**The directors have written about what has gone well and what
needs development.**

You can see how the company has managed its money.

The accounts have been checked by our Auditor – Sayer Vincent LLP.

**Some of these papers must be written in legal language. We have
introduced each section with an Easy Read text box.**

THE QUALITY COMPANY LIMITED
COMPANY INFORMATION

DIRECTORS

Francis Brown
Jennifer Garrigan
Michelle Mansfield (Chairperson)
Marie-Clare Murphy
Matthew Smith

COMPANY SECRETARY

Tarnya Thompson

COMPANY NUMBER

12591280

REGISTERED OFFICE

134 Edmund Street
Birmingham
B3 2ES

**THE QUALITY COMPANY LIMITED
COMPANY INFORMATION**

AUDITOR

Sayer Vincent LLP
Statutory Auditor
Invicta House
108-114 Golden Lane
London
EC1Y 0TL

BANKERS

Barclays Bank PLC
43 High Street
Sutton
Surrey
SM1 1DR

SOLICITORS

Anthony Collins Solicitors LLP
134 Edmund Street
Birmingham
B3 2ES

THE QUALITY COMPANY LIMITED

DIRECTORS' REPORT

for the year ended 31 March 2022

This section explains that directors are responsible for putting together accounts which must show a true and fair view. This is the law.

The directors present their report and financial statements for the year 1 April, 2021 to 31 March, 2022.

STATEMENT OF DIRECTORS' RESPONSIBILITIES

The directors are responsible for preparing the Directors' Report and the financial statements in accordance with applicable law and regulations.

Company law requires the directors to prepare financial statements for each financial year. Under that law, the directors have elected to prepare the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice), including Financial Reporting Standard 102 'The Financial Reporting Standard applicable in the UK and Republic of Ireland'. Under company law, the directors must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the company and of the surplus or deficit of the company for that year. In preparing these financial statements, the directors are required to:

- select suitable accounting policies and then apply them consistently;

THE QUALITY COMPANY LIMITED

DIRECTORS' REPORT

for the year ended 31 March 2022

- make judgements and accounting estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed subject to any material departures disclosed and explained in the financial statements; and
- prepare the financial statements on the going concern basis unless, it is inappropriate to presume that the company will continue in operation.

The directors are responsible for keeping adequate accounting records that are sufficient to show and explain the company's transactions and disclose with reasonable accuracy, at any time, the financial position of the company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The directors are responsible for the maintenance and integrity of the corporate and financial information included on the company's website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements and other information included in Directors' Reports may differ from legislation in other jurisdictions.

THE QUALITY COMPANY LIMITED

DIRECTORS' REPORT **for the year ended 31 March 2022**

PRINCIPAL ACTIVITIES

The principal activity of the company during the year was to provide peer-review quality assurance services to individuals and organisations working directly or indirectly with people with a learning disability, their families and carers.

DIRECTORS

The directors who served during the year, or subsequent to the year end, were:

Karen Boyce-Dawson (resigned 31 March, 2022)

Francis Brown (appointed 22 September, 2022)

Jennifer Garrigan

Michelle Mansfield

Marie-Clare Murphy (appointed 14 September, 2022)

Matthew Smith (appointed 1 April, 2022)

The directors have no financial interest in the company.

THE QUALITY COMPANY LIMITED

DIRECTORS' REPORT for the year ended 31 March 2022



chairman

Chairperson's Report

This is my first full year as Executive Chairperson of The Quality Company Limited. It has been a year of progress as well as challenges, with managing the company through Covid-19. I must thank all staff, colleagues and Board for their determination and resilience during this difficult period.

I am pleased that new contracts were agreed with staff from October, 2021, that reflects the value we place on them, with significant improvements in their pay and conditions.

Continued training and development of our staff is a key focus for us, and the introduction of four training sessions per month under our Staff Development Plan will be beneficial for the standard of Quality Checks. We are working towards going back out to do face to face Quality Checks but this has been a challenge as we are not fully staffed.

It is encouraging to see staff embracing technology, where they have participated in training events to learn about specific tools to help them carry out their role. Training around staff being able to spot the 'soft signs' of deterioration in people we are supporting has been rolled out. As a result, we have had a number of staff that will be part of a team that delivers training across the Thera Group.

THE QUALITY COMPANY LIMITED

DIRECTORS' REPORT

for the year ended 31 March 2022

The appointment in August, 2021 of a Project Manager to evaluate, review and develop the quality checking process should help shape the quality checking process in the future for people who have support during the day and in the community.

Our focus continues to be on expanding the Board and filling staff vacancies. Recruitment continues to be a challenge and we are working on a number of projects to address this.

Sara, Lead Director, continues to do an excellent job in raising the profile of the Company. During the year, we progressed initiatives to raise our profile, both internally and externally, in the care and support sector and in the communities in which we work.

I am excited about the year ahead and look forward to significant progress with our plans for the Company.

Michelle Mansfield

Executive Chairperson

THE QUALITY COMPANY LIMITED

DIRECTORS' REPORT

for the year ended 31 March 2022



Review of the Year

Within the review of The Quality Company Limited's performance this year, you will see how Quality Assessors and Quality Supporters have returned to delivering a Quality Checking service to our Thera customers.



Our Dreams (Vision)¹

The Quality Company Limited believes that every person with a learning disability has the right to the best support to live the lives they want:

- ✓ We will work within the vision of the Thera Group
- ✓ We will respect and champion the rights of people with a learning disability
- ✓ We will show that people with a learning disability can control and lead a company
- ✓ The work of The Quality Company Limited will help the support to people with a learning disability be as good as it can be
- ✓ We will help people with a learning disability have a voice about their support
- ✓ People with a learning disability will be at the centre of The Quality Company Limited's work

¹ Thera Trust is our parent company. Its charitable objects are "the relief of persons with learning disabilities, their families and carers by the provision of support services including services in the support of residential, respite and other suitable forms of care, education and work opportunities and to promote public awareness of the needs of such persons and to give support to their families" and "the promotion of the effective use of charitable resources for the benefit of the public by the provision of services to organisations involved in the relief of persons with learning disabilities, their families and carers."

THE QUALITY COMPANY LIMITED

DIRECTORS' REPORT for the year ended 31 March 2022

- ✓ We will be a good example to other companies in the care and support sector



staff

Our Staff

As at March, 2022, we employed 36 staff (2021 - 44), 24 (2021 - 27) of whom are people with a lived experience of a learning disability.

This year The Quality Company undertook a review of Quality Assessor and Quality Supporter contracts. As a result, and with input from the Payroll Manager and HR Manager, there was a consultation with staff proposing a move from Relief Contracts to Annualised Hours Contracts.

The consultation ended in October, 2022 and Quality Assessors and Quality Supporters now each have a contract with annualised hours.

The Quality Company have found recruiting to its vacant positions challenging this year. We continue to have a relatively high level of vacancies. The level of vacancies has impacted on our performance this year.

Our Health and Safety Committee and Employee Consultative Council (ECC) meetings have continued throughout the year with good attendance from staff across the Company.

As befits an organisation with Thera's Vision, we are committed to ensuring that all job applicants and employees are treated fairly and

THE QUALITY COMPANY LIMITED

DIRECTORS' REPORT

for the year ended 31 March 2022

valued, regardless of sex, disability, race, age, marital status, sexual orientation, religion, colour, ethnic or national origin. We value diversity and social inclusion across all our activities and our recruitment process ensures that all applicants have equal opportunities.



Learning and Development

development

Staff learning and development has been taking place virtually. This way, staff from across the country can come together for learning.

The Quality Company staff team have undertaken mandatory learning, as well as more bespoke learning for Restore2™Mini and STOMP².

Our staff team undertaking this learning enables them to have up to date knowledge and to support good conversation when speaking to people about their support.

Our admin team have also undertaken an online course in Making Information Easy Read.

² Restore2™Mini has been developed to give support workers and those providing direct support the confidence to trust themselves when they see soft signs of illness. It will help you to communicate these valid signs of a person's health declining to medical professionals.

STOMP is a national project helping to stop the overuse of psychotropic medicines. People with a learning disability, autism, or both are more likely to be given these medicines than other people. STOMP is about helping people to stay well and have a good quality of life.²

THE QUALITY COMPANY LIMITED

DIRECTORS' REPORT

for the year ended 31 March 2022

A program of twice monthly staff development sessions has commenced covering Quality Checking topics. These include topics such as how we communicate, our behaviour, observation skills.



ability

Our Performance

The Quality Company Limited use our Quality Standards and Indicators to measure the quality of people's support from the perspective both of the person and of our Quality Assessor, who themselves are Experts by Experience.

This year, we have been connecting with people mainly through virtual technology. We have been able to meet with people who have support to live at home and undertake Quality Checks covering the Quality Standards, Leading your Own Life, Your Home and Your Health and Well-being.

Over the year, our staff have undertaken 557 Quality Checks with 345 people. This equates to 44% of people supported to live at home being given the opportunity to have their say about the support they receive.

This year, we began a review of how we Quality Check support for people who have community support, short breaks and people who have support during the day.

THE QUALITY COMPANY LIMITED

DIRECTORS' REPORT for the year ended 31 March 2022

The project manager has engaged with a sample group of all stakeholders as part of the review. Following the project's completion, we will be rolling out the reviewed way of Quality Checking these types of support with our Thera customers.

We are satisfied that our Quality Reports give our customers a good overview of the quality of support provided, from the perspective of an Assessor with a learning disability.



focus

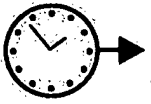
External Focus

Our contract with Choice Support, as sub-providers of Expert by Experience for CQC, started in April, 2020 and continues. The Quality Company staff who had an interest in undertaking additional work, and have the relevant lived experience, have completed training provided by Choice Support. Additionally, those staff attended an engagement event held by CQC. The engagement event was to gather Experts by Experience views on CQC's future ways of working. The Quality Company have not been approached to provide Experts by Experience for any other purpose over the year.

The Quality Company continues to have a presence on the Board of the Association of Quality Checkers. Board members took part in an awayday which focused on the future of the Association of Quality Checkers; plans have been developed and engagement events have been taking place with its members, with positive feedback.

THE QUALITY COMPANY LIMITED

DIRECTORS' REPORT for the year ended 31 March 2022



Future

future

During 2022-23, we will be focusing on our plans to raise awareness of The Quality Company, both internally to the Thera Group and externally. We will look for this to aid in people's engagement of the Quality Checking process and support us with recruitment to our vacant posts.

We will be rolling out our new way of Quality Checking support which people have in the community, at short breaks and support during the day.

Our staff will be supporting the delivery of the Restore2 mini and STOMP training by delivering training in their areas.

We will be looking to engage with more people who have support from a Thera company and continue to build on our face to face Quality Checks as a blended approach of the Quality Check experience we provide.

We will be further investing time in the development of resources to support our staff in their development through the review of our supervision tools and process.

Sara Danby
Lead Director

THE QUALITY COMPANY LIMITED

DIRECTORS' REPORT

for the year ended 31 March 2022



The Quality Company Limited's Money

The Quality Company Limited's accounts have been prepared in accordance with the accounting policies set out in Note 1 to the accounts and comply with The Quality Company Limited's Articles of Association and applicable law.

Turnover in 2021-22 was £214k (2020-21 £193k).



Managing The Quality Company Limited's Risk

The Health and Safety Committee provides the formal mechanism for The Quality Company Limited, jointly with staff safety representatives, to fulfil our obligations under health and safety legislation and in line with the Group's Health and Safety Policy.

The directors have assessed the major risks to which The Quality Company Limited may be exposed through a risk management strategy and are satisfied that systems are in place to minimise the incidence and impact of these risks. This strategy will be reviewed annually.

In relation to potential additional or specific risks associated with Covid-19, the directors have acted in line with policy and guidance issued by Thera Trust, the parent company of The Quality Company Limited.

THE QUALITY COMPANY LIMITED

DIRECTORS' REPORT

for the year ended 31 March 2022

This section explains that the directors have told the Auditor everything they should and that they have worked within the law.

DISCLOSURE OF INFORMATION TO AUDITOR

Each of the persons who are directors at the time when this Directors' Report is approved has confirmed that:

- so far as that director is aware, there is no relevant audit information of which the company's auditor is unaware; and
- that director has taken all the steps that ought to have been taken as a director in order to be aware of any information needed by the company's auditor in connection with preparing its report and to establish that the company's auditor is aware of that information.

THE QUALITY COMPANY LIMITED

DIRECTORS' REPORT

for the year ended 31 March 2022

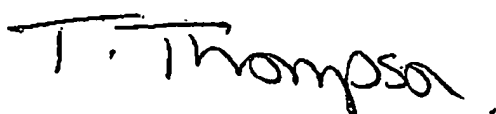
This section asks the Company Members to agree that the Auditor, Sayer Vincent LLP, be chosen again as the company's Auditor.

RE-APPOINTMENT OF AUDITOR

In accordance with s.485 of the Companies Act 2006, a resolution is to be proposed at the Annual General Meeting for the re-appointment of Sayer Vincent LLP as auditor of the Company.

The directors' report has been prepared in accordance with the special provisions applicable to companies, subject to the small companies' regime.

This report was approved by the board 15 December 2022 and signed on its behalf.



Tarnya Thompson
Secretary

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF THE QUALITY COMPANY LIMITED

This page explains that the Auditor is reporting that the accounts give a true and fair view of the company and that they are put together as the law says they should be put together.

OPINION

We have audited the financial statements of The Quality Company Limited (the 'company') for the year ended 31 March 2022 which comprise the statement of income and retained earnings, balance sheet, statement of cash flows and the notes to the financial statements, including significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including FRS 102 The Financial Reporting Standard applicable in the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

In our opinion, the financial statements:

- Give a true and fair view of the state of the company's affairs as at 31 March 2022 and of its profit for the year then ended
- Have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice
- Have been prepared in accordance with the requirements of the Companies Act 2006

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF THE QUALITY COMPANY LIMITED

This section explains that the Auditor has audited (checked) the accounts and that they are reporting to Company Members.

BASIS FOR OPINION

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

CONCLUSIONS RELATING TO GOING CONCERN

In auditing the financial statements, we have concluded that the directors' use of the going concern basis of accounting in the preparation of the financial statements is appropriate.

Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on The Quality Company Limited's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF THE QUALITY COMPANY LIMITED

Our responsibilities and the responsibilities of the directors with respect to going concern are described in the relevant sections of this report.

OTHER INFORMATION

The other information comprises the information included in the directors' annual report, other than the financial statements and our auditor's report thereon. The directors are responsible for the other information contained within the annual report. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon. Our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the course of the audit, or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether this gives rise to a material misstatement in the financial statements themselves. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF THE QUALITY COMPANY LIMITED

**This section explains that the Auditor must tell us if they are unhappy
with how the directors managed the company.**

**The Audit report says that there is nothing bad the Auditor wishes to
report to Company Members.**

OPINIONS ON OTHER MATTERS PRESCRIBED BY THE COMPANIES ACT 2006

In our opinion, based on the work undertaken in the course of the audit:

- The information given in the directors' annual report for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- The directors' annual report has been prepared in accordance with applicable legal requirements.

MATTERS ON WHICH WE ARE REQUIRED TO REPORT BY EXCEPTION

In the light of the knowledge and understanding of the company and its environment obtained in the course of the audit, we have not identified material misstatements in the directors' annual report.

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF THE QUALITY COMPANY LIMITED

- Adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- The financial statements are not in agreement with the accounting records and returns; or
- Certain disclosures of directors' remuneration specified by law are not made; or
- We have not received all the information and explanations we require for our audit; or
- The directors were not entitled to prepare the financial statements in accordance with the small companies regime and take advantage of the small companies' exemptions in preparing the directors' annual report and from the requirement to prepare a strategic report.

RESPONSIBILITIES OF DIRECTORS

As explained more fully in the statement of directors' responsibilities set out in the directors' annual report, the directors are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the directors determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the directors are responsible for assessing the company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the directors either intend to

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF THE QUALITY COMPANY LIMITED

Directors' responsibilities are explained on page 4.
This page explains that it is the Auditor's responsibility to audit (check)
the accounts as the law says they should.

liquidate the company or to cease operations or have no realistic alternative but to do so.

AUDITOR'S RESPONSIBILITIES FOR THE AUDIT OF THE FINANCIAL STATEMENTS

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud are set out below.

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF THE QUALITY COMPANY LIMITED

This page explains how the Auditor checks the accounts.

CAPABILITY OF THE AUDIT IN DETECTING IRREGULARITIES

In identifying and assessing risks of material misstatement in respect of irregularities, including fraud and non-compliance with laws and regulations, our procedures included the following:

- We enquired of management, internal audit and the audit committee, which included obtaining and reviewing supporting documentation, concerning the company's policies and procedures relating to:
 - Identifying, evaluating, and complying with laws and regulations and whether they were aware of any instances of non-compliance;
 - Detecting and responding to the risks of fraud and whether they have knowledge of any actual, suspected, or alleged fraud;
 - The internal controls established to mitigate risks related to fraud or non-compliance with laws and regulations.
- We inspected the minutes of meetings of those charged with governance.
- We obtained an understanding of the legal and regulatory framework that the company operates in, focusing on those laws and regulations that had a material effect on the financial statements or that had a fundamental effect on the operations of the company from our professional and sector experience.
- We communicated applicable laws and regulations throughout the audit team and remained alert to any indications of non-compliance throughout the audit.

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF THE QUALITY COMPANY LIMITED

- We reviewed any reports made to regulators.
- We reviewed the financial statement disclosures and tested these to supporting documentation to assess compliance with applicable laws and regulations.
- We performed analytical procedures to identify any unusual or unexpected relationships that may indicate risks of material misstatement due to fraud.
- In addressing the risk of fraud through management override of controls, we tested the appropriateness of journal entries and other adjustments, assessed whether the judgements made in making accounting estimates are indicative of a potential bias and tested significant transactions that are unusual or those outside the normal course of business.

Because of the inherent limitations of an audit, there is a risk that we will not detect all irregularities, including those leading to a material misstatement in the financial statements or non-compliance with regulation. This risk increases the more that compliance with a law or regulation is removed from the events and transactions reflected in the financial statements, as we will be less likely to become aware of instances of non-compliance. The risk is also greater regarding irregularities occurring due to fraud rather than error, as fraud involves intentional concealment, forgery, collusion, omission or misrepresentation.

INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF THE QUALITY COMPANY LIMITED

A further description of our responsibilities is available on the Financial Reporting Council's website at: www.frc.org.uk/auditorsresponsibilities. This description forms part of our auditor's report.

USE OF OUR REPORT

This report is made solely to the company's members as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the company and the company's members as a body, for our audit work, for this report, or for the opinions we have formed.

Jonathan Orchard (Senior statutory auditor)

15 December 2022

for and on behalf of Sayer Vincent LLP, Statutory Auditor

Invicta House, 108-114 Golden Lane, LONDON, EC1Y 0TL

You will see that this report and accounts also includes accessible information so that the directors of The Quality Company Limited are ensuring that all Company Members, including those with a learning disability, are able to fulfil their duties in law including to receive the accounts and to appoint the directors and Auditor.

The law does not say we must provide this information, but Sayer Vincent LLP say it is in line with the statutory report and accounts.

THE QUALITY COMPANY LIMITED

SUMMARY OF MONEY

For the year ended 31 March, 2022

What we have earned and what we have spent: £

Money we got in	343,201
What we spent on our staff	(193,554)
Other money we spent	<u>(49,590)</u>
What is left over for this company	100,057
Contribution made to Thera Trust	<u>(100,057)</u>
Money we got in more than money we spent	<u><u>-</u></u>

What The Quality Company Limited has at 31 March, 2022: £

How much cash we had in the bank	-
What we are owed by others	12,594
What we are owed by other Thera Trust companies	92,332
What we owe to other Thera Trust companies	(100,057)
What we owe to others	<u>(4,869)</u>
Final amount the company has at 31 March, 2022	<u><u>-</u></u>

The Quality Company Limited
(A company limited by guarantee)

INCOME AND EXPENDITURE ACCOUNT

for the year ended 31 March 2022

	Note	2022 Total £	2021 Total £
Turnover	3	213,880	192,898
Direct costs		(91,672)	(135,710)
Gross surplus		122,208	57,188
Administrative expenses		(141,070)	(30,498)
Social investment grant	4	119,000	105,000
Operating result	5	100,138	131,690
Exceptional Covid-19 income		5,124	79
Exceptional Covid-19 expenditure		(10,402)	(1,219)
Operating result after Covid-19 items		94,860	130,550
Interest receivable on intra-group borrowings		5,197	4,482
Result from ordinary activities before taxation		100,057	135,032
Taxation on result on ordinary activities	8	-	-
Total comprehensive income		100,057	135,032
Retained Earnings			
Total comprehensive income for the financial year		100,057	135,032
Gift aid distribution to parent charity		(100,057)	(135,032)
Retained earnings at the end of the year		-	-

The above Income and Expenditure Account is the equivalent of the Statement of Income and Retained Earnings.

All of the above activities relate to continuing operations.

The Quality Company Limited
(A company limited by guarantee)

BALANCE SHEET

as at 31 March 2022

COMPANY REGISTRATION NUMBER 12591280

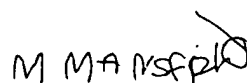
	Note	£	2022 £	£	2021 £
Current assets:					
Debtors (including due after more than one year)	9	104,926		138,150	
Cash at bank and in hand	10	-		37	
		<u>104,926</u>		<u>138,187</u>	
Current liabilities:					
Creditors falling due within one year	11	(104,926)		(138,187)	
				<u>-</u>	<u>-</u>
Net assets					
				<u>-</u>	<u>-</u>
Reserves					
Retained earnings				<u>-</u>	<u>-</u>
Total reserves				<u>-</u>	<u>-</u>

These accounts have been prepared in accordance with the special provisions applicable to small companies subject to the small companies' regime.

The financial statements were approved and authorised for issue by the board and signed on its behalf on 15 December 2022



Jennifer Garrigan
Director



Michelle Mansfield
Director

The Quality Company Limited
(A company limited by guarantee)
STATEMENT OF CASH FLOWS
for the year ended 31 March 2022

	2022 Total £	2021 Total £
Total comprehensive income	100,057	135,032
Interest receivable	(5,197)	(4,482)
Gift aid distribution to parent charity	(100,057)	(135,032)
Decrease / (increase) in debtors	33,224	(138,150)
(Decrease) / increase in creditors	(33,261)	138,187
Net cash used in operating activities	(5,234)	(4,445)
Cash flows from financing activities:		
Interest received	5,197	4,482
Net cash provided by financing activities	5,197	4,482
Net (decrease) / increase in cash and cash equivalents	(37)	37
Cash and cash equivalents at the beginning of year	37	-
Cash and cash equivalents at the end of year	-	37

The Quality Company Limited

(A company limited by guarantee)

NOTES TO THE FINANCIAL STATEMENTS

for the year ended 31 March 2022

1 Accounting policies

a) Statutory information

The Quality Company is a company limited by guarantee and is incorporated in the United Kingdom (England and Wales). The registered office address is 134 Edmund Street, Birmingham, B3 2ES. The operating address is The West House, Alpha Court, Swingbridge Road, Grantham, NG31 7XT. In the event of the company being wound up, the liability in respect of the guarantee is limited to £1 per member of the company. The company was incorporated and commenced trading on 7 May 2020.

b) Basis of preparation

These financial statements have been prepared in accordance with applicable United Kingdom accounting standards, including Financial Reporting Standard 102 – 'The Financial Reporting Standard applicable in the United Kingdom and Republic of Ireland' ('FRS 102'), and with the Companies Act 2006. The financial statements have been prepared on the historical cost basis.

The financial statements are prepared in Sterling (£) which is the functional currency of the company. The financial statements are for the year ended 31 March 2022 (2021: 31 March 2021).

The preparation of financial statements in conformity with FRS 102 requires the use of certain critical accounting estimates. It also requires management to exercise judgment in the process of applying the company's accounting policies. The areas involving a higher degree of judgment or complexity or areas where assumptions and estimates are significant to the financial statements are disclosed in note 2.

The significant accounting policies applied in the preparation of these financial statements are set out below. These policies have been consistently applied to all years presented unless otherwise stated.

c) Going concern

During the period ended 31st March 2021, the directors and senior management team considered the activities of the Kimolos company (formerly The Quality Company, company number 06319351) and agreed to transfer in their entirety the activities of that company to a new company, The Quality Company (company number 12591280).

The directors consider that the company has the ability to continue operating as a going concern and there are no known material uncertainties to this. Further information is given in the directors' annual report.

d) Turnover

Revenue is recognised to the extent that it is probable that the economic benefits will flow to the company and the revenue can be reliably measured. Revenue is measured as the fair value of the consideration received or receivable in exchange for services provided.

e) Government & local authority assistance

Government assistance in the form of Coronavirus Job Retention Scheme and Job Support Schemes is recognised as income when an eligible claim has been submitted.

Other government and local authority grants are recognised at fair value when the company has entitlement after any performance conditions have been met, the receipt is probable and the amount can be measured reliably.

f) Taxation

Irrecoverable VAT is charged against the category of expenditure for which it was incurred.

g) Debtors and creditors receivable/payable within one year

Debtors and creditors with no stated interest rate and receivable or payable within one year are recorded at transaction price. Any losses arising from impairment are recognised in expenditure.

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NOTES TO THE FINANCIAL STATEMENTS
for the year ended 31 March 2022

1 Accounting policies (continued)

h) Cash and cash equivalents

Cash is represented by cash in hand and deposits with financial institutions repayable without penalty on notice of not more than 24 hours. Cash equivalents are highly liquid investments that mature in no more than three months from the date of acquisition and that are readily convertible into known amounts of cash with insignificant risk of change in value.

i) Financial instruments

The company enters into only basic financial instrument transactions that result in the recognition of financial assets and liabilities like trade and other accounts receivable and payable, loans from banks and other third parties and loans from related parties. Basic financial instruments are initially recognised at transaction value and subsequently measured at their settlement value.

j) Parent charity and financial support

An Intra-Group Agreement exists between Thera Trust and twenty eight of its subsidiaries. This Intra-Group Agreement incorporates a Funding Agreement which allows Thera Group companies to benefit from the movement of funds around the Group. Each subsidiary, other than The Camden Society, Equal Futures and Thera Limited, has acceded to this Intra-Group Agreement with Board approval. In addition to this, Thera Trust and its subsidiaries have all individually agreed not to demand the repayment of any inter-company borrowings within twelve months of the date on which the balance sheet is signed. Any amounts due to or from Group companies that have been shown as due within one year relate to balances arising from operational activities and gift aid. A market rate of interest has been charged on balances between group companies.

2 Judgements in applying accounting policies and key sources of estimation uncertainty

The directors of the company make estimates and assumptions concerning the future. Management are also required to exercise judgement in the process of applying the charitable company's accounting policies. Estimates and judgements are continually evaluated and are based on historical experience and other factors, including expectations of future events that are believed to be reasonable under the circumstances.

The estimates and assumptions that have a significant risk of causing a material adjustment to the carrying amounts of assets and liabilities within the next financial year are addressed below:

Management have considered whether Covid-19 has impacted on any areas of estimation in reporting these accounts. Other than the general background uncertainty created by Covid-19's economic impact, management do not believe that it impacts on any specific aspects of the numbers reported in these accounts.

In preparing these financial statements, the directors have delegated to management the authority to make the following judgement:

Group financial support

The directors of all of the subsidiaries within the Thera Group that have acceded to the Intra-Group Agreement as referred to above, have received assurance from the board of Thera Trust that adequate financing is in place to meet the group's financing needs and this has enabled the directors to confirm that management can prepare the accounts on a going concern basis.

3 Turnover

All turnover arose within the United Kingdom.

Income from central government and local authorities in relation to Covid-19 exceptional income amounted to £5,124 (2021 - £79).

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NOTES TO THE FINANCIAL STATEMENTS
for the year ended 31 March 2022

4 Other operating income

	2022 £	2021 £
Social investment grant	119,000	105,000

The social investment grant is support from the parent entity Thera Trust in respect of meeting some of the organisation's operating costs.

5 Operating result

	2022 £	2021 £
The result for the period is stated after charging:		
Auditor's remuneration - audit	3,910	3,720
- other services	2,120	2,020

Auditors' remuneration for the group is disclosed in full in the parent charitable company and is recharged to the subsidiary as part of the overall recharge of the group's management and administration costs.

6 Employees

Staff costs during the period were as follows:

	2022 £	2021 £
Wages and salaries	181,445	3,508
Social security costs	9,812	(24)
Pension costs:		
Defined contribution	2,297	56
	193,554	3,540

The figures for the year ended 31st March 2021 above are recharges within the Thera Group only, there were no staff in The Quality Company in that period. The pension contributions shown above for the year ended 31st March 2022 differ slightly from those disclosed within the detailed pension note below as the figures above take into account recharges within the Thera Group whereas the detailed note below are the amounts relating directly to the employees of The Quality Company in each scheme.

The average monthly number of employees (including directors) on a head count basis during the year was as follows:

	2022 Number	2021 Number
Delivery of quality check	37	-
Management and administration	2	-
	39	-

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NOTES TO THE FINANCIAL STATEMENTS
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7 Directors' remuneration

During the period, no director as registered at Companies House received any remuneration from the company and no retirement benefits were accruing to directors.

During the period, The Quality Company paid no compensation to key management personnel.

8 Taxation

	2022 £	2021 £
UK corporation tax at 19% (2021: 19%)	-	-

Factors affecting the tax charge for the year

The tax assessed for the period is lower than (2021- lower than) the standard rate of corporation tax in the UK of 19% (2021 - 19%). The differences are explained below:

Result from ordinary activities before tax	100,057	135,032
Result from ordinary activities before tax multiplied by standard rate of corporation tax in the UK of 19% (2021 - 19%)	19,011	25,656
Effects of:		
Tax credit from gift aid distribution	(19,011)	(25,656)
Total tax charge for the year	-	-

All of the profits are paid to the parent charity as a Gift Aid distribution and a corresponding tax credit is recorded at the point of distribution. Therefore, the corporation tax charge for the period is nil.

9 Debtors

	2022 £	2021 £
Due after more than one year		
Amounts owed from group undertakings	92,332	133,437
Due within one year		
Trade debtors	125	-
Other debtors	3,546	1,806
Prepayments and accrued income	8,923	2,907
	104,926	138,150

10 Cash and cash equivalents

	2022 £	2021 £
Cash at bank and in hand	-	37
	-	37

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NOTES TO THE FINANCIAL STATEMENTS
for the year ended 31 March 2022

11 Creditors: amounts falling due within one year

	2022 £	2021 £
Amounts due to group undertakings	100,057	135,032
Trade creditors	-	25
Taxation and social security	3,777	-
Accruals and deferred income	1,092	3,130
	<u>104,926</u>	<u>138,187</u>

12 Pension commitments

Flexible Retirement Plan TPT

The Quality Company participates in the Flexible Retirement Plan TPT, which is a defined contribution scheme for the benefit of its employees. Contributions payable during the period amount to £27 (2021: £nil). The amount outstanding in respect of this scheme at the year-end was £nil (2021: £nil).

The People's Pension

The Quality Company participates in The People's Pension, which is a defined contribution scheme for the benefit of its employees. Contributions payable during the period amount to £2,270 (2021: £nil). The amount outstanding in respect of this scheme at the year-end was £nil (2021: £nil).

13 Related party transactions

In line with the exemption conferred by section 33.11(b) of FRS 102, The Quality Company has chosen not to disclose related party transactions between group companies on the grounds that 100% of the shares are held by Thera Trust and that The Quality Company is included in Thera Trust's consolidated financial statements.

14 Ultimate parent undertaking and controlling party

The Quality Company's ultimate parent company is Thera Trust, a charitable company limited by guarantee (company number 3593418) and registered in England and Wales (charity number 1090163). Thera Trust is ultimately controlled by the board of trustees.

Copies of the consolidated Thera Trust financial statements are available from the Charity Commission. The company donates available profits to its parent undertaking.