

HEALTHWATCH LEEDS COMMUNITY INTEREST COMPANY

Company limited by guarantee

Company Registration Number:
09542077 (England and Wales)

Unaudited statutory accounts for the year ended 31 March 2021

Period of accounts

Start date: 1 April 2020

End date: 31 March 2021

HEALTHWATCH LEEDS COMMUNITY INTEREST COMPANY

Contents of the Financial Statements

for the Period Ended 31 March 2021

Balance sheet

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Balance sheet notes



HEALTHWATCH LEEDS COMMUNITY INTEREST COMPANY

Balance sheet

As at 31 March 2021

	<i>Notes</i>	<i>2021</i>	<i>2020</i>
		£	£
Current assets			
Stocks:	2	142,851	97,818
Total current assets:		142,851	97,818
Creditors: amounts falling due within one year:	3	(9,079)	(15,841)
Net current assets (liabilities):		133,772	81,977
Total assets less current liabilities:		133,772	81,977
Total net assets (liabilities):		133,772	81,977
Members' funds			
Profit and loss account:		133,772	81,977
Total members' funds:		133,772	81,977

The notes form part of these financial statements

HEALTHWATCH LEEDS COMMUNITY INTEREST COMPANY

Balance sheet statements

For the year ending 31 March 2020 the company was entitled to exemption under section 477 of the Companies Act 2006 relating to small companies.

The members have not required the company to obtain an audit in accordance with section 476 of the Companies Act 2006.

The directors acknowledge their responsibilities for complying with the requirements of the Act with respect to accounting records and the preparation of accounts.

These accounts have been prepared and delivered in accordance with the provisions applicable to companies subject to the small companies regime.

The directors have chosen not to file a copy of the company's profit and loss account.

This report was approved by the board of directors on 3rd August 2021
and signed on behalf of the board by:



Name: Stuart Morrison

Status: Director/Company Secretary

The notes form part of these financial statements

HEALTHWATCH LEEDS COMMUNITY INTEREST COMPANY

Notes to the Financial Statements

for the Period Ended 31 March 2021

- **1. Accounting policies**

Basis of measurement and preparation

These financial statements have been prepared in accordance with the provisions of Section 1A (Small Entities) of Financial Reporting Standard 102

HEALTHWATCH LEEDS COMMUNITY INTEREST COMPANY

Notes to the Financial Statements

for the Period Ended 31 March 2021

2. Stocks

	<i>2021</i>	<i>2020</i>
	<i>£</i>	<i>£</i>
Stocks	142,851	97,818
Payments on account	0	0
Total	<u>142,851</u>	<u>97,818</u>

HEALTHWATCH LEEDS COMMUNITY INTEREST COMPANY

Notes to the Financial Statements

for the Period Ended 31 March 2021

3. Creditors: amounts falling due within one year note

	<i>2021</i>	<i>2020</i>
	<i>£</i>	<i>£</i>
Other creditors	9,079	15,841
Total	<u>9,079</u>	<u>15,841</u>

CIC 34

Community Interest Company Report

For official use
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*Please
complete in
typescript, or
in bold black
capitals.*

**Company Name in
full**

Healthwatch Leeds Community Interest Company

Company Number

9542077

Year Ending

31/03/2021

(The date format is required in full)

Please ensure the company name is consistent with the company name entered on the accounts.

This template illustrates what the Regulator of Community Interest Companies considers to be best practice for completing a simplified community interest company report. All such reports must be delivered in accordance with section 34 of the Companies (Audit, Investigations and Community Enterprise) Act 2004 and contain the information required by Part 7 of the Community Interest Company Regulations 2005. For further guidance see chapter 8 of the Regulator's guidance notes and the alternate example provided for a more complex company with more detailed notes.

(N.B. A Filing Fee of £15 is payable on this document. Please enclose a cheque or postal order payable to Companies House)

PART 1 - GENERAL DESCRIPTION OF THE COMPANY'S ACTIVITIES AND IMPACT

In the space provided below, please insert a general account of the company's activities in the financial year to which the report relates, including a description of how they have benefited the community.

Healthwatch Leeds is here to help local people get the best out of their local health and care services by bringing their voice to those who plan and deliver services in Leeds. During 2020-21 we have done this by providing an information and signposting service, working with other organisations in Leeds to be able to provide members of the public with the best advice possible relating to their health and social care enquiries. In the period we have helped 474 people who have contacted us offering advice on queries relating to mental health, dentistry hospital services, complaints and many others. We have also provided information to the Care Quality Commission and local health and care commissioners and providers.

We have carried significant work around Covid, being the primary source of regular real time feedback from members of the public in Leeds to the health and care decision makers in Leeds. Our work around vaccination feedback alone garnered over 4000 responses in just two weeks. Other areas that we gathered real time feedback for the health and care system leaders during Covid included Mental Health, children and young people, shielding, unpaid carers, remote services, older people, paused treatment and cared for people and their relatives. The impact of this is that the Covid response in Leeds has been shaped by our feedback, eg targeted communications following our vaccination work.

Other major projects over the year have included work on digital inclusion that has had an influence both locally, regionally and nationally. Our work around care homes, in particular the issue of visiting and the detrimental affect this has had on care home residents and relatives, has been significant in making local improvements to peoples rights and we have fed in at Government level via Healthwatch England.

Other areas of work we have covered this year include Bereaved Carers; end of life care in community settings, 'How does it feel for me' – following the experiences of people with multiple health conditions over a long period of time to feed into the cities Partnership Executive Group; working with the Health Partnerships Team to enable people to have more information and to be more involved with their Doctors appointments; We've worked on a pilot scheme in the local area to bring community members together with health professionals within the York Road Local Care Partnership, to build relationships and explore issues of health inequalities; we received 1693 survey responses in the Wetherby area of Leeds when asking about healthy lifestyle and obesity which fed into the Local Care Partnership for them to work on at a local level; we have been leading on a big piece of work across the city to make improvements to the Accessible Information Standard – bringing people with lived experience together with health and care professionals and we have seen changes and huge commitments for improvement by provider organisations; our YouthWatch volunteers (aged between 14-25) have done some brilliant work highlighting what it's like to be a young black person in the city and the barriers they face, this has been highlighted in the local press.

Visit www.healthwatchleeds.co.uk for more information on our work.

(If applicable, please just state "A social audit report covering these points is attached").

(Please continue on separate continuation sheet if necessary.)

PART 2 – CONSULTATION WITH STAKEHOLDERS – Please indicate who the company's stakeholders are; how the stakeholders have been consulted and what action, if any, has the company taken in response to feedback from its consultations? If there has been no consultation, this should be made clear.

Our stakeholders are the people of Leeds. We carry out the 360 review survey each year. This is specifically sent to our volunteers, put on our website and shared in our bulletin. It is open to anyone in Leeds. It also goes to our stakeholders which includes Leeds Teaching Hospitals Trust, Leeds City Council, Leeds Community Healthcare Trust, Yorkshire Ambulance Service, Leeds and York Partnership Foundation Trust, the NHS Leeds Clinical Commissioning Group as well as third sector organisations in Leeds. We also have an annual volunteer event to gather feedback on what works well and what we can improve on. We send out links to surveys when providing our information and sign posting service to find out if our service works well and we receive overwhelmingly positive feedback. We meet as a staff team and board of directors to review the feedback we have received and this forms part of our work plan for the next year (part of the 360 survey asks people if there are any areas they would like us to focus on).

(If applicable, please just state "A social audit report covering these points is attached").

PART 3 – DIRECTORS' REMUNERATION – if you have provided full details in your accounts you need not reproduce it here. Please clearly identify the information within the accounts and confirm that, "There were no other transactions or arrangements in connection with the remuneration of directors, or compensation for director's loss of office, which require to be disclosed" (See example with full notes). If no remuneration was received you must state that "no remuneration was received" below.

3 Directors (2 of which are salaried staff – the CEO and Team Leader/Company Secretary) received remuneration for their work during the year. The total paid was £96K. No director received more than £50K

All staff salaries including Director's Remuneration are pegged to the NJC pay scale which is nationally agreed. The independent Directors review salary levels annually.

PART 4 – TRANSFERS OF ASSETS OTHER THAN FOR FULL CONSIDERATION – Please insert full details of any transfers of assets other than for full consideration e.g. Donations to outside bodies. If this does not apply you must state that "no transfer of assets other than for full consideration has been made" below.

No transfer of assets other than for full consideration.

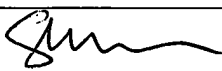
(Please continue on separate continuation sheet if necessary.)

PART 5 – SIGNATORY (Please note this must be a live signature)

(DD/MM/YY)

The original report must be signed by a director or secretary of the company

Signed



Date

02/09/21

Please note that it is a legal requirement for the date format to be provided in full throughout the CIC34 report.

Applications will be rejected if this information is incorrect.

Office held (delete as appropriate) Director/Secretary

You do not have to give any contact information in the box opposite but if you do, it will help the Registrar of Companies to contact you if there is a query on the form. The contact information that you give will be visible to searchers of the public record.

Stuart Morrison, Company Secretary

Healthwatch Leeds CIC, The Old Fire Station, Gipton

Leeds, LS9 6NL

Tel 07738243395

DX Number

DX Exchange

When you have completed and signed the form, please attach it to the accounts and send both forms by post to the Registrar of Companies at:

For companies registered in England and Wales: Companies House, Crown Way, Cardiff, CF14 3UZ
DX 33050 Cardiff

For companies registered in Scotland: Companies House, 4th Floor, Edinburgh Quay 2, 139
Fountainbridge, Edinburgh, EH3 9FF DX 235 Edinburgh or LP – 4 Edinburgh 2

For companies registered in Northern Ireland: Companies House, 2nd Floor, The Linenhall, 32-38
Linenhall Street, Belfast, BT2 8BG

(N.B. Please enclose a cheque for £15 payable to Companies House)