

Company No. 02910220
Charity No. 1054792

DERMAN - FOR THE WELL-BEING OF THE KURDISH & TURKISH COMMUNITIES

FINANCIAL STATEMENTS

FOR THE YEAR ENDED 31 MARCH 2015

**ALISON WARD ACCOUNTANTS
CHARTERED CERTIFIED ACCOUNTANTS**

**28 HILLS ROAD
BUCKHURST HILL
ESSEX IG9 5RS**

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DERMAN - FOR THE WELL-BEING OF THE KURDISH & TURKISH COMMUNITIES
FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2015

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**DERMAN - FOR THE WELL-BEING OF THE KURDISH & TURKISH COMMUNITIES
TRUSTEES' REPORT - STATUTORY INFORMATION
FOR THE YEAR ENDED 31 MARCH 2015**

TRUSTEES

Catriona Scott - Chair
Kadriye Ali
Ziya Adnan
Dr Zerrin Atakan
Ayse Akgul Baylav
Dr Angela Byrne
Nurullah Turan

SECRETARY

Nursel Tas

REGISTERED OFFICE

The Basement
66 New North Road
London N1 6TG

COMPANY NUMBER

02910220

CHARITY NUMBER

1054792

BANKERS

The Co-operative Bank Plc
P.O. Box 250
Delf House
Southway
Skelmersdale WN8 6WT

INDEPENDENT EXAMINER

Alison Ward FCCA
Alison Ward Accountants
Chartered Certified Accountants
28 Hills Road
Buckhurst Hill
Essex IG9 5RS

**DERMAN - FOR THE WELL-BEING OF THE KURDISH & TURKISH COMMUNITIES
TRUSTEES' REPORT
FOR THE YEAR ENDED 31 MARCH 2015**

The trustees (who are also the directors) present their report and the independently examined financial statements of the charitable company for the year ended 31 March 2015. The statutory information is shown on Page 1.

GOVERNING DOCUMENT

Derman - for the well-being of the Kurdish & Turkish Communities (the word 'Limited' being omitted by licence from the Department of Trade) is registered under the Companies Act 1985 as a company limited by guarantee and not having a capital divided by shares. Each member present and twelve months past is liable to contribute a sum not exceeding £1 on the company's winding up.

The company was incorporated on 18th March 1994 and is a registered charity constituted as a Limited Company under the Memorandum and Articles of Association. The charity registration number is 1054792 and the company registration number is 2910220.

PRINCIPAL ACTIVITIES

The company's Memorandum & Articles of Association was amended in its AGM on 17 November 2006 and its activities now are:

- to relieve sickness (including sickness associated with distress) and to preserve and improve health by the provision of counselling, advice and advocacy, support work and other allied services;
- to provide or assist in the provision of facilities in the interests of social welfare, for recreation or other leisure time occupation of individuals who have need of such facilities by reason of their youth, age, infirmity or disability, financial hardship or social circumstances with the object of improving their condition of life;
- to advance the education of families in better standards of childcare;
- to relieve poverty by the provision of welfare rights advice amongst the Turkish, Kurdish and Cypriot Turkish communities across the UK, in particular those communities in Hackney and other London boroughs.

PUBLIC BENEFIT

The trustees have referred to the guidance contained in the Charity Commission's general guidance on public benefit when reviewing the aims and objectives and in planning future activities.

ACHIEVEMENTS AND PERFORMANCE

During 2014-15 Derman trustees and staff worked very hard to maintain the existing services in the current challenging environment. Derman is committed to providing the best care for Kurdish, Turkish and Turkish Cypriot communities through person centred integrated holistic services.

**DERMAN - FOR THE WELL-BEING OF THE KURDISH & TURKISH COMMUNITIES
TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2015**

Strengthening existing services:

To achieve our aim of promoting the wellbeing and improving the lives of Kurdish and Turkish speaking communities in London, we continued to provide the following services from different GP surgeries:

- The Bilingual Health Advocacy- opens up access routes to public services by facilitating linguistic and cultural communication in a health setting. The Advocacy service provided a service to 4,069 individuals and culminated 9,196 contacts.
- The Mental Health Service -provides Counselling, Mental Health Support and group activities- 438 people were referred to the service. We provided a total of 4,150 sessions this year.
- The Welfare Advice- gives information and guidance on social and welfare rights and entitlements. 658 people received help and concluded with 1,425 contacts.
- The Domestic Violence Outreach- provides support for women experiencing domestic violence including honour based violence. A total of 106 women benefited from the service.
- The Group Activities- runs group activities such as Handcraft, Walking group, Cook & eat sessions, sports activities and work skills courses. The aim is to enhance emotional wellbeing, increase confidence and independence, and improve the physical health and wellbeing of the Kurdish, Turkish and Turkish Cypriot people. A total of 87 people benefited from the group activities, and provided total 90 group sessions.

Strategic work:

Derman continued to work in partnership with GamCare, Social Action for Health, BME Access service from the Mental Health Trust and Norwood.

The LB of Hackney changed the way in which carers services are commissioned. Derman is now part of a new consortium called "Carers are Bedrock" led by Hackney CVS.

All mental health services provided by community organisations funded by Public Health of the LBH were tendered in summer 2014; City and Hackney Mind were contracted as lead provider with 11 organisations together to provide a range of services and activities for adults over 18 with mental health problem. This Network is called The City and Hackney Wellbeing Network. Derman started working in partnership with these organisations to provide Mental Health services in reduced capacity from February 2015.

One of the aims of this network is to support people to recovery by providing access to a range of groups activities. We, therefore, started to run group activities such as self-help for anxiety, healthy intergenerational relationship, relaxation and gambling.

We now provide most of our services in partnership with other organisations.

The reduction of mental health service meant redundancy for some staff members. It was extremely sad to loss some of the valuable and experienced Derman staff.

New achievements:

- We conducted a survey about "Impact of language barriers on usage of the healthcare services by Kurdish/Turkish communities" sponsored by Healthwatch Hackney and City and Hackney Clinical commissioning Group (CCG).

**DERMAN - FOR THE WELL-BEING OF THE KURDISH & TURKISH COMMUNITIES
TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2015**

Key findings of this report were:

1. The majority of healthcare professionals in this survey thought that Derman was "very helpful" in "improving the health of their Kurdish and Turkish patients" (63%) and in "delivering more effective service to their Kurdish/Turkish speaking patients" (79%).
 2. Most service-users said language barriers makes a negative impact on the healthcare service they receive, many of them saying they cannot understand the doctor properly, as would have been expected. Results show that Derman's health advocacy service is essential both for the Turkish-speaking community of Hackney and healthcare professionals working at Hackney health services.
 3. From the comments service-users made it is obvious that Derman has been giving help and hope to them. Positive consequences of this surely are great in terms of both everyday functionality and general emotional wellbeing. Not only the advocacy service, but Derman's other services have also proven effective in improving Turkish/Kurdish people's quality of life.
- We produced a story book called "Reunion Stories" about family reunification of mental health service users attending the handcraft group funded by Big Lottery Fund-Awards for All programme. We wanted to validate the experiences of Turkish, Kurdish and Turkish Cypriot women who are subject to emotional difficulties. They embroidered a blanket while sharing their stories which we used to create the book "REUNION STORIES". Feedback from one participant:

"I had always said that if I tell my story it would make a novel. By joining this group my dream became reality and my story is now within a book. I am delighted. Also, coming to this group was like therapy for me and made me feel good about myself. "

FINANCIAL REVIEW

The Statement of Financial Activities shows a deficit of £17,173 (2014 surplus £1,975). At 31 March 2015 total reserves stood at £121,559.

Risk management

The trustees have a risk management strategy which comprises:

- An annual review of the risks faced by the charity;
- The establishment of systems and procedures to mitigate the identified risks; and
- The implementation of procedures designed to minimise any potential impact on the charity should those risks materialise.

**DERMAN - FOR THE WELL-BEING OF THE KURDISH & TURKISH COMMUNITIES
TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2015**

Reserves policy

The trustees review the organisation's reserves annually in line with guidance issued by the Charity Commission. The trustees wish to hold 3/6 months running costs as reserves. They believe reserves at this level ensure the organisation can run efficiently, meet the needs of its service users and liabilities to employees.

PLANS FOR THE FUTURE

Derman trustees are committed to continuing the provision of high quality culturally specific services and support to Kurdish, Turkish and Turkish Cypriot communities. Derman aims to consolidate its range of services during the forthcoming years. We will particularly focus on the following:

- Continuing to work collaboratively with statutory and other voluntary organisations.
- Alliance work- Derman will be part of City & Hackney Psychological Therapies Alliance which brings together statutory and voluntary sectors. It aims to build a sustainable framework stimulating delivery of psychological therapies in Hackney supported by City and Hackney Clinical Commissioning Group (CCG). This will involve providing Increase Access of Psychological Therapies (IAPT) compliant therapies and therapeutic interventions.
- Renew our PQASSO quality mark which is due for renewal in summer 2015. We will also apply for British Association for Counselling and Psychotherapy (BACP) service accreditation for the Derman Counselling service.
- Using the opportunities to expand relevant services for the Kurdish, Turkish and Turkish Cypriot communities.

DERMAN is devoted to consolidate our position as preferred provider and support to Kurdish, Turkish and Turkish Cypriot communities in the coming years.

FIXED ASSETS

Acquisition and disposal of fixed assets during the year are shown in the notes to the accounts.

TRUSTEES

The trustees who served during the year are shown below:

Catriona Scott - Chair
Dr Janet Louise Kirton (resigned 08/07/2014)
Jacqueline Somerville (resigned 16/05/2014)
Kadriye Ali
Ziya Adnan
Dr Zerrin Atakan (appointed 06/11/2014)
Ayse Akgul Baylav (appointed 07/07/2014)
Dr Angela Byrne
Nurullah Turan (appointed 06/11/2014)

**DERMAN - FOR THE WELL-BEING OF THE KURDISH & TURKISH COMMUNITIES
TRUSTEES' REPORT (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2015**

STATEMENT OF TRUSTEES' RESPONSIBILITIES

Company and charity law requires the trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charitable company and of the surplus or deficit of the charitable company for that period. In preparing those financial statements, the trustees are required to:-

- 1) select suitable accounting policies and then apply them consistently.
- 2) make judgements and estimates that are reasonable and prudent.
- 3) prepare the financial statements on the going concern basis unless it is inappropriate to presume that the company will continue in business.

The trustees are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the charitable company and to enable them to ensure that the financial statements comply with the Companies Act 2006 and the Charities Act 2011. They are also responsible for safeguarding the assets of the company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

SMALL COMPANY EXEMPTIONS

This report has been prepared and delivered in accordance with the provisions in Part 15 of Companies Act 2006 applicable to companies subject to the small companies' regime.

This report was approved by the board on 2 July 2015 and signed on their behalf.



Nursel Tas
Company Secretary

DERMAN - FOR THE WELL-BEING OF THE KURDISH & TURKISH COMMUNITIES
INDEPENDENT EXAMINER'S REPORT
FOR THE YEAR ENDED 31 MARCH 2015

I report on the accounts of the charitable company for the year ended 31 March 2015 which are set out on pages 8 to 16.

Respective responsibilities of trustees and examiner

The trustees (who are also the directors of the company for the purposes of company law) are responsible for the preparation of the accounts. The trustees consider that an audit is not required for this year under section 145 of the Charities Act 2011 (the 2011 Act) and that an independent examination is needed.

Having satisfied myself that the charity is not subject to audit under company law and is eligible for independent examination, it is my responsibility to:

- examine the accounts under section 145 of the 2011 Act;
- to follow the procedures laid down in the general Directions given by the Charity Commission under section 145 (5) (b) of the 2011 Act; and
- to state whether particular matters have come to my attention.

Basis of independent examiner's report

My examination was carried out in accordance with the general Directions given by the Charity Commission. An examination includes a review of the accounting records kept by the charity and a comparison of the accounts presented with those records. It also includes consideration of any unusual items or disclosures in the accounts, and seeking explanations from you as trustees concerning any such matters. The procedures undertaken do not provide all the evidence that would be required in an audit and consequently no opinion is given as to whether the accounts present a 'true and fair view' and the report is limited to those matters set out in the statement below.

Independent examiner's statement

In connection with my examination, no matter has come to my attention:

- (1) which gives me reasonable cause to believe that in any material respect the requirements:
 - to keep accounting records in accordance with section 386 of the Companies Act 2006; and
 - to prepare accounts which accord with the accounting records, comply with the accounting requirements of section 396 of the Companies Act 2006 and with the methods and principles of the Statement of Recommended Practice: Accounting and Reporting by Charities have not been met; or
- (2) to which, in my opinion, attention should be drawn in order to enable a proper understanding of the accounts to be reached.


Alison Ward FCCA

9 July 2015

Alison Ward Accountants
28 Hills Road
Buckhurst Hill
Essex IG9 5RS

DERMAN - FOR THE WELL-BEING OF THE KURDISH & TURKISH COMMUNITIES
STATEMENT OF FINANCIAL ACTIVITIES (including the Income and Expenditure
Account)
FOR THE YEAR ENDED 31 MARCH 2015

	Unrestricted Note	Funds £	Restricted Funds £	Total 2015 £	Total 2014 £
Incoming Resources					
<i>Incoming resources from generated funds</i>					
Voluntary income	2	6,000	24,000	30,000	53,000
Investment income		208	-	208	250
<i>Incoming resources from charitable activities</i>	3	399,309	11,741	411,050	388,343
Total Incoming Resources		405,517	35,741	441,258	441,593
Resources Expended					
Cost of generating voluntary income	4	14,324	-	14,324	18,533
Charitable activities	5	387,529	42,037	429,566	402,672
Governance costs	6	14,541	-	14,541	18,413
Total Resources Expended		416,394	42,037	458,431	439,618
Net income		(10,877)	(6,296)	(17,173)	1,975
Reconciliation of Funds					
Total funds brought forward at 1 April 2014		132,298	6,434	138,732	136,757
Total funds carried forward at 31 March 2015		£ 121,421	£ 138	£ 121,559	£ 138,732

The company made no recognised gains and losses other than those reported in the income and expenditure account.

The notes on pages 10 to 16 form part of these financial statements

DERMAN - FOR THE WELL-BEING OF THE KURDISH & TURKISH COMMUNITIES

Company registered number: 02910220

BALANCE SHEET AT 31 MARCH 2015

	Note	2015 £	2014 £
FIXED ASSETS			
Tangible assets	7	2,055	2,740
CURRENT ASSETS			
Debtors	8	40,387	36,550
Cash at bank and in hand		95,050	116,575
		135,437	153,125
CREDITORS: Amounts falling due within one year	9	(15,933)	(17,133)
NET CURRENT ASSETS		119,504	135,992
NET ASSETS		£ 121,559	£ 138,732
RESERVES			
Unrestricted funds	10	121,421	132,298
Restricted funds	10	138	6,434
		£ 121,559	£ 138,732

In approving these financial statements as directors of the company we hereby confirm the following:

For the year in question the company was entitled to exemption under section 477 of the Companies Act 2006 relating to small companies.

Directors' responsibilities:

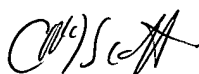
The members have not required the company to obtain an audit for its accounts for the year in question in accordance with section 476,

The directors acknowledge their responsibilities for complying with the requirements of the Act with respect to accounting records and the preparation of accounts.

These accounts have been prepared in accordance with the provisions applicable to companies subject to the small companies' regime.

The accounts were approved by the board of trustees/directors on 2 July 2015

Catriona Scott - Chair, Director



The notes on pages 10 to 16 form part of these financial statements

DERMAN - FOR THE WELL-BEING OF THE KURDISH & TURKISH COMMUNITIES
NOTES TO THE ACCOUNTS
FOR THE YEAR ENDED 31 MARCH 2015

1. ACCOUNTING POLICIES

1a. Basis of accounting

The accounts have been prepared under the historical cost convention and comply with the Statement of Recommended Practice, Accounting and Reporting by Charities (SORP 2005) issued in March 2005, applicable accounting standards and Companies Act 2006. The principal accounting policies adopted in the preparation of the financial statements are as follows:

1b. Tangible fixed assets

Fixed assets are shown at historical cost. The cost of minor additions costing less than £500 are not capitalised.

Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life by the reducing balance method.

	%
Office equipment	25
Furniture and equipment	25

1c. Taxation

The charitable company is exempt from taxation under sections 466 to 493 of the Corporation Tax Act 2010.

1d. Incoming resources

All incoming resources are included in the Statement of Financial Activities when the charity is legally entitled to the income and the amount can be quantified with reasonable accuracy.

1d. Outgoing resources

Expenditure is recognised when a liability is incurred. Expenditure classified as "Charitable activities" are associated with the main objectives of the charity and include directly allocated costs and apportioned support costs related to the activities.
objects of the charity.

The "Costs of generating funds" are those incurred in seeking funding for the charity.

"Governance costs" comprises all costs incurred in governing the charity and are primarily associated with constitutional and statutory requirements..

DERMAN - FOR THE WELL-BEING OF THE KURDISH & TURKISH COMMUNITIES
NOTES TO THE ACCOUNTS (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2015

1. ACCOUNTING POLICIES (CONTINUED)

1f. Funds

The Unrestricted Funds are funds expendable at the discretion of the trustees in furtherance of the objects of the charity.

The Restricted Funds are restricted income funds given to the charity for specific purposes. They are expendable by the trustees in furtherance of particular projects within the charity objects.

Designated funds are monies set aside by the trustees from unrestricted funds.

1g. Allocation of costs

Support costs include central functions and have been apportioned to the activities on a basis consistent with the use of the resources, eg staff costs by the time spent and other costs by their usage.

1h. Cash flow statement

The company has taken advantage of the exemption in Financial Reporting Standard No 1 from producing a cash flow statement on the grounds that it is a small company.

2. VOLUNTARY INCOME

	Unrestricted Funds £	Restricted Funds £	Total 2015 £	Total 2014 £
London Borough of Hackney	6,000	24,000	30,000	28,000
Henry Smith Charity	-	-	-	25,000
	<u>£ 6,000</u>	<u>£ 24,000</u>	<u>£ 30,000</u>	<u>£ 53,000</u>

DERMAN - FOR THE WELL-BEING OF THE KURDISH & TURKISH COMMUNITIES
NOTES TO THE ACCOUNTS (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2015

3. INCOMING RESOURCES FROM CHARITABLE ACTIVITIES

	Unrestricted Funds £	Restricted Funds £	Total 2015 £	Total 2014 £
Health Advocacy and Advice Services				
Homerton University Hospital NHS Foundation Trust	95,872	-	95,872	95,872
LB Hackney through Hackney Information & Advice Consortium	24,705	-	24,705	21,825
LB Hackney through HAP (SAFH)	18,630	-	18,630	-
LB Hackney via HCVS/SPV	862	-	862	-
Whittington Health NHS	-	-	-	7,365
Other income	14,277	-	14,277	14,430
Mental Health Services				
London Borough of Hackney - Public Health	196,065	-	196,065	236,198
LB Hackney - Public Health through MIND	25,629	-	25,629	-
GamCare	12,260	-	12,260	5,648
Other projects				
Shoreditch Trust	-	-	-	1,500
LB Hackney via Norwood Schools	11,009	-	11,009	5,505
HealthwatchHackney/City & Hackney CCG through Hackney CVS	-	2,000	2,000	-
Big Lottery Fund - Awards for All	-	9,741	9,741	-
	<u>£ 399,309</u>	<u>£ 11,741</u>	<u>£ 411,050</u>	<u>£ 388,343</u>

4. COST OF GENERATING FUNDS

	Unrestricted Funds £	Restricted Funds £	Total 2015 £	Total 2014 £
Support costs for fundraising	14,324	-	14,324	18,533
	<u>£ 14,324</u>	<u>£ -</u>	<u>£ 14,324</u>	<u>£ 18,533</u>

DERMAN - FOR THE WELL-BEING OF THE KURDISH & TURKISH COMMUNITIES
NOTES TO THE ACCOUNTS (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2015

5. CHARITABLE ACTIVITIES

	Unrestricted Funds £	Restricted Funds £	Total 2015 £	Total 2014 £
Health advocacy	143,752	30,296	174,048	178,966
Mental health	229,624	-	229,624	216,701
Other projects	14,153	11,741	25,894	7,005
	<u>£ 387,529</u>	<u>£ 42,037</u>	<u>£ 429,566</u>	<u>£ 402,672</u>

6. GOVERNANCE COSTS

	Unrestricted Funds £	Restricted Funds £	Total 2015 £	Total 2014 £
Governance support costs	10,424	-	10,424	14,217
Independent examiner's fees	1,541	-	1,541	1,610
AGM costs	2,563	-	2,563	2,573
Companies House filing fee	13	-	13	13
	<u>£ 14,541</u>	<u>£ -</u>	<u>£ 14,541</u>	<u>£ 18,413</u>

DERMAN - FOR THE WELL-BEING OF THE KURDISH & TURKISH COMMUNITIES
NOTES TO THE ACCOUNTS (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2015

7. TANGIBLE FIXED ASSETS

	Furniture & equipment £	Office equipment £	Total £
Cost			
At 1 April 2014	9,857	16,211	26,068
At 31 March 2015	9,857	16,211	26,068
Depreciation			
At 1 April 2014	9,605	13,723	23,328
For the year	63	622	685
At 31 March 2015	9,668	14,345	24,013
Net Book Amounts			
At 31 March 2015	£ 189	£ 1,866	£ 2,055
At 31 March 2014	£ 252	£ 2,488	£ 2,740

8. DEBTORS

	2015 £	2014 £
Trade debtors	27,283	35,192
Other debtors	11,848	42
Prepayments	1,256	1,316
	£ 40,387	£ 36,550

DERMAN - FOR THE WELL-BEING OF THE KURDISH & TURKISH COMMUNITIES
NOTES TO THE ACCOUNTS (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2015

9. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	2015 £	2014 £
Other creditors including taxation and social security	7,052	4,958
Accruals	2,974	8,975
Deferred income	5,907	3,200
	<u>£ 15,933</u>	<u>£ 17,133</u>

10. ANALYSIS OF NET ASSETS BETWEEN FUNDS

	Unrestricted Funds £	Restricted Funds £	Total 2015 £	Total 2014 £
Fund Balances at 31 March 2015 are represented by				
Tangible fixed assets	1,917	138	2,055	2,740
Current assets	135,437	-	135,437	153,125
Current liabilities	(15,933)	-	(15,933)	(17,133)
Total Net Assets	<u>£ 121,421</u>	<u>£ 138</u>	<u>£ 121,559</u>	<u>£ 138,732</u>

11. OPERATING (DEFICIT)/SURPLUS

	2015 £	2014 £
(Deficit)/Surplus is stated after charging:		
Depreciation	685	913
Staff costs (note 13)	<u>401,967</u>	<u>381,727</u>

DERMAN - FOR THE WELL-BEING OF THE KURDISH & TURKISH COMMUNITIES
NOTES TO THE ACCOUNTS (CONTINUED)
FOR THE YEAR ENDED 31 MARCH 2015

12. EMPLOYMENT COSTS

	2015	2014
	£	£
Employee costs during the year amounted to:		
Wages and salaries	343,695	351,199
Social security costs	26,827	30,530
Redundancy costs	31,445	-
	<u>£ 401,967</u>	<u>£ 381,729</u>

The average weekly number of employees during the year was 12.5 (2014 - 13.3)
 No employee earned more than £60,000 per annum.

13. TRUSTEES EXPENSES

The trustees neither received nor waived any emoluments during the year (2014 - £Nil)

14. RELATED PARTIES

There are no related party transactions.